



## PRODUCT TESTER

### JOB DESCRIPTION

#### The role:

We are looking for a detailed problem solver to join our young and energetic team as a Product Tester, to ensure the delivery of robust, high quality and compliant products and new features for our school and family customers. This is an exciting opportunity to work with an innovative ed-tech company that is having a huge impact on maths learning worldwide.

#### About Maths Circle Ltd:

We are a small but rapidly growing team based in Bedford, founded 4 years ago by a maths teacher with a passion to improve children's basic numeracy skills worldwide. Our main product is Times Tables Rock Stars, an award-winning maths learning platform, which is used in more than 14,000 schools (and by 20,000 families) in the UK and in over 100 countries worldwide to help improve pupil recall and confidence in times tables. We have just launched our new product, NumBots, which tackles recall and fluency in mental addition, subtraction and number bonds.

The Maths Circle mission is that every child leaves school saying "I was good at maths".

#### Job Responsibilities:

- Being fully familiar with the web and app based products of Maths Circle, namely, Times Tables Rock Stars and NumBots.
- Testing and ensuring that our products and the new features that we release are robust and working at their optimum performance.
- Isolate, replicate, and report defects and verify defect fixes.
- Working closely with our team of developers to ensure product and feature delivery targets are met through use of effective project management.
- Establish good testing practices and strategies.

#### Typical examples:

1. A customer gets in touch (via phone/email/chat) to say something isn't working. You'll have to understand what they're referring to and decide whether you can go back to them with guidance or try to replicate it. If you replicate it and find it's a genuine problem then you'll need to record it/gather proof of the problem and put it on one of the developer's task lists. You'll have to gauge the priority and keep the customer happy with the way it's being handled. When the fix is in place, check it works and go back to the customer.
2. Let's say we're developing a new feature or an update to an existing feature. Before it goes live, it's available on a testing branch for you to see if it's working but also if you can break it. In which case, again, you need to pass that information on to the development team with the information they need about how it failed. You'll be checking that it displays as expected across browsers, screen sizes and operating systems.



### Experience and characteristics we are looking for:

- Prior testing experience, especially with writing unit and integration tests
- A knack for bug-hunting, tinkering and pulling things apart
- Ability to run simple MySQL queries
- Methodical with meticulous attention to detail.
- Experience in manual and automation testing.
- Inquisitive nature and ability to promptly investigate and efficiently diagnose problems to find quick solutions.
- Team player with an ability to collaborate with others to deliver effective solutions within agreed time scales.
- Passionate about the company's mission and eager to make your mark.
- Experience in ed-tech products preferred but not essential.

### You Will Get:

Competitive Salary.

28 days holiday (including bank holidays).

Training and ongoing support will be provided.

### We Are Looking For:

Full-time permanent position.

Hours are 9.30am – 5.30pm.

Based in our office in Bedford.

### Applying for this job:

To apply for the job, please email us at [recruitment@mathscircle.com](mailto:recruitment@mathscircle.com) with your up-to-date CV and a Covering letter explaining why you are applying and why you think you would be suitable for the job. Please also confirm when you would be available to start.

**Deadline for application:** 5pm, Friday 11<sup>th</sup> October 2019

**Job start date:** As soon as possible

### Our Contact Details:

Please contact us at [recruitment@mathscircle.com](mailto:recruitment@mathscircle.com).

PLEASE NOTE: All applicants must have the right to work in the UK. We are unable to offer sponsorship at this time.